

# 2022 Joint HS/SSHA Funding Call

Toronto Housing and Homelessness Planning Forum  
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# Background

- In March 2022 the Housing Secretariat (HS) and Shelter, Support and Housing Administration (SSHA) launched a \$24.1 Million funding opportunity to align grant funding with the HousingTO Action Plan and the SSHA Homelessness Solutions Service Plan
- As part of the Meeting in the Middle Strategy and Action Plan 20% of grant funding was allocated to the Aboriginal Labour Force Development Circle (ALFDC) for the Indigenous Funding Stream
- Projects that serve Indigenous and Black Clients were prioritized as a requirement in the Service Plan, Meeting in the Middle Engagement Strategy and Action Plan, and the Action Plan to Confront Anti-Black Racism

# Implementation Priorities

1. Implement shelter diversion approaches
2. Improve access to shelter
3. Ensure high quality services
4. Provide a range of responsive shelter supports
5. Enhance housing focused system
6. Better connect people to housing and supports
7. Increase housing outcomes

# Assessment Process

- All project proposals received were reviewed and evaluated using a Housing First, Human Rights, Harm Reduction, People-centred, and Equity lens.
- These principles are based on the HousingTO Action Plan, SSHA three year Service Plan, Meeting in the Middle Engagement Strategy and Action Plan and the Action Plan to Confront Anti-Black Racism.
- Resource materials for applicants included a detailed Information Session and an application guide, including the service delivery, budget and work plan requirements.
- Evaluation Tools were created for review panels in consultation with SSHA and City Indigenous and CABR unit experts, to ensure the projects met service delivery requirements.

# Project Types

Grant Funding Category		Funding (M)
1.	Street Outreach	\$2.8
2.	Homelessness Prevention – Eviction Prevention & Shelter Diversion	\$2.3
3.	Housing Focused Client Supports – Follow Up Supports & Service Specific Case Management Supports	\$10.5
4.	Housing Access – Housing Hub Centres	\$2.8
5.	Housing Focused System Support	\$1.8
6.	Daytime Drop-In Services	\$3.9

# Project Type: Street Outreach

**Funding Objectives:** provide services to individuals who are currently experiencing street homelessness and facilitate their move into permanent housing

**Funding Requirements:**

- Conducts intentional street outreach and offers support with housing within a specified geographic area of the City of Toronto, including in parks, under bridges and in ravines.
- Develops housing case plans with clients and works with landlords to secure housing.
- Refers clients who have been housed to the Coordinated Access Follow Up Support Program and participates in client transfer meetings with the assigned follow-up worker.

# Project Type: Homelessness Prevention

## Shelter Diversion & Eviction Prevention

**Funding Objectives:** support individuals and families at imminent risk of homelessness to maintain their tenancy

**Funding Requirements:**

- Receives service request referrals from the City of Toronto and/or other designated central referral sources identified by the City.
- Implements rapid wrap around, short term case management tools & practices to ensure individualized plans prevent the pending eviction and sustain tenancies.
- Delivers services in person – travelling to meet with clients in their housing units, accompaniment to service providers – and when necessary, able to conduct services after hours and on weekends.

# Project Type: Housing Focused Client Supports

## 1) Follow Up Supports & Service Specific Case Management

**Funding Objectives:** connect with individuals and families exiting homelessness to work towards continued housing stability

### **Funding Requirements:**

- Delivers assertive case management grounded in a Housing First Philosophy that provides flexible and customized in-person and in-home support services.
- Provides client-directed, goal-oriented service planning that fosters developing independence, integrates appropriate referrals to community supports and/or long term case management, and embeds comprehensive discharge processes.
- Accepts referrals from Coordinated Access and moves forward in a timely manner through collaborative in-person consultation according to the provided Transfer Process Guidelines.



# Project Type: Housing Access

**Funding Objectives:** work with people who are homeless or at-risk of homelessness, helping them find and maintain housing

**Funding Requirements:**

- Operate a local community-based housing services hubs that provide housing help, support with applications and information or referrals to related programs.
- Helps clients find appropriate housing by conducting housing searches and applying for different types of housing (including market rent) and filling out applications.
- Helps clients with the MyAccessstoHousingTO portal and the new choice-based access model for Rent-Geared to Income housing (RGI).

# Project Type: System Supports

**Funding Objective:** enable communities to organize and deliver diverse services in a coordinated manner

**Funding Requirements:**

- Supports service sector knowledge and skills development through system-wide coordination, training, resource sharing, the development of networks for stronger linkages and relationships between agencies, and opportunities for shared resources.
- Improves service access for clients through service coordination.
- Improves service efficiency and expands the opportunities for services offered by agencies.

# Project Type: Daytime Drop In's

**Funding Objectives:** provide a drop-in space so that people who are homeless or at-risk of homelessness can access daytime indoor spaces, programming and meals

## **Funding Requirements:**

- Provides a safe and accessible indoor space for participants that is low barrier.
- Prepares and provides nutritious meals and snacks to participants during operating hours.
- Engages with participants who are either homeless or at risk of homelessness, and offers community and referral support within a Harm Reduction framework.

# Additional Funding Investments

- To better meet the needs of Toronto residents who are experiencing or at risk of homelessness, the City of Toronto has increased funding to a total of \$32.9 million, an increase of \$8.8 million.
- Investments include:
  - An additional \$1.08 million to Daytime Drop In providers including continued funding for the Creating Health Plus program providing food supports to the sector
  - An additional \$1.08 million to housing-focused system support projects providing both sector capacity building and sector wide clients supports
  - An additional \$1.17 million in housing supports for projects operating Housing Hub models with extensive experience providing housing access supports across the City of Toronto
  - An additional \$5.5 million to provide housing-focused clients supports to vulnerable clients exiting homelessness

# Funding Outcomes

Grant Funding Category		Requested		Recommended	
		Applications	Funding (\$M)	Awards	Funding (\$M)
1.	Street Outreach	12	5.1	6	2.9
2.	Homelessness Prevention	27	12.3	7	2.5
3.	Housing Focused Client Supports	72	31.7	39	15.5
4.	Housing Access	38	16	12	4
5.	Housing Focused System Support	40	14.3	12	3
6.	Daytime Drop-In Services	40	15.4	24	5
<b>TOTAL</b>		229	94.8	100	32.9

# Key Messages

- This year's call for grant funding demonstrated a much greater need for funding for organizations than what was available.
- A competitive call was necessary to realign grant projects with priorities approved by Council and outlined in the HousingTO 2020-2030 Action Plan and the Shelter, Support and Housing Administration Homelessness Solutions Service Plan.
- All applications were reviewed and grants were awarded based on the applicants alignment with key service delivery requirements and City priorities.
- Existing organizations who were unsuccessful and working with vulnerable clients were provided transitional supports to wind down services.

# Next Steps



# Additional Resources

[Housing Support & Homelessness Grants – City of Toronto](#)