



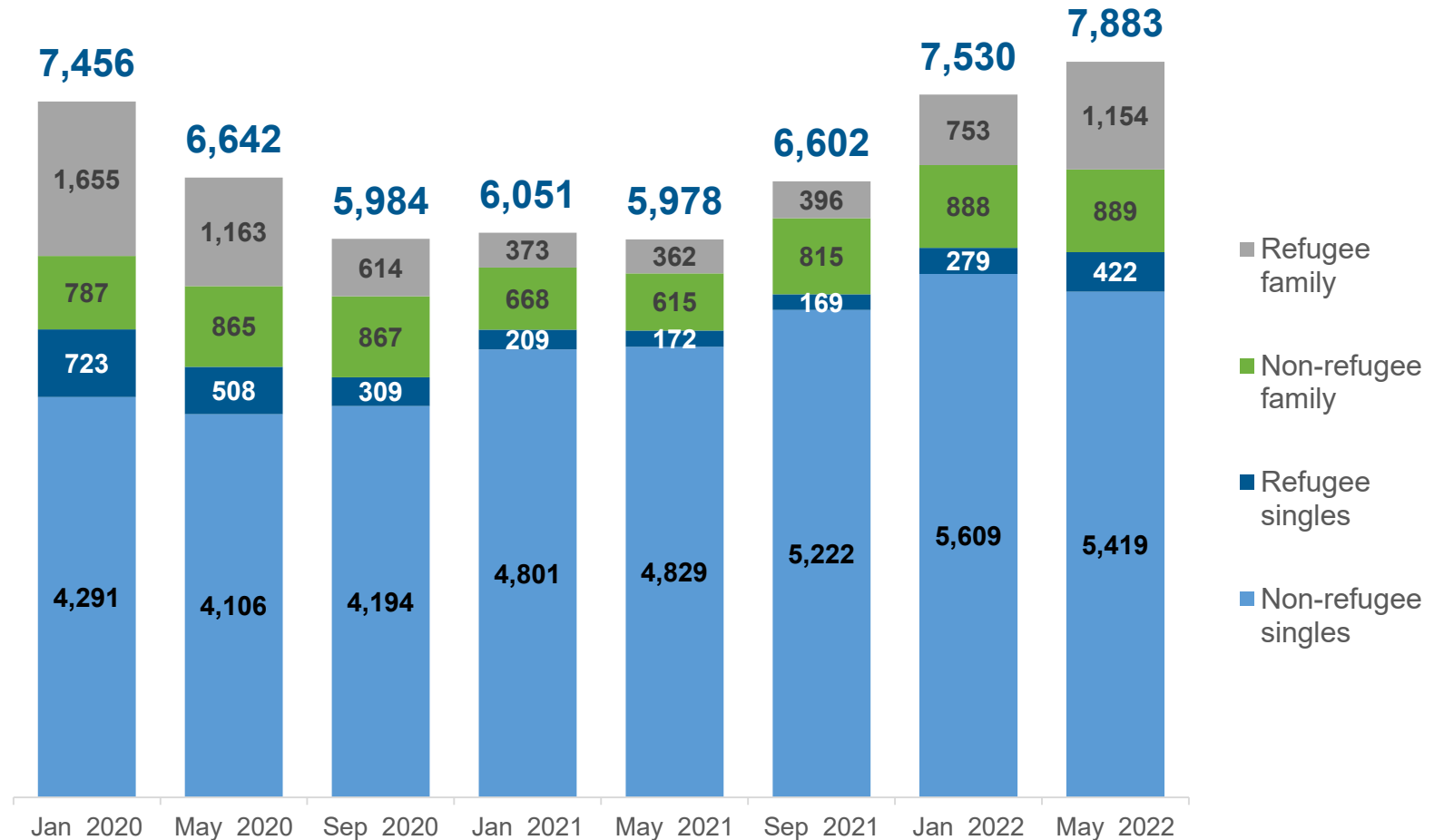
# Shelter System Update

June 8, 2022

# Nightly shelter system occupancy

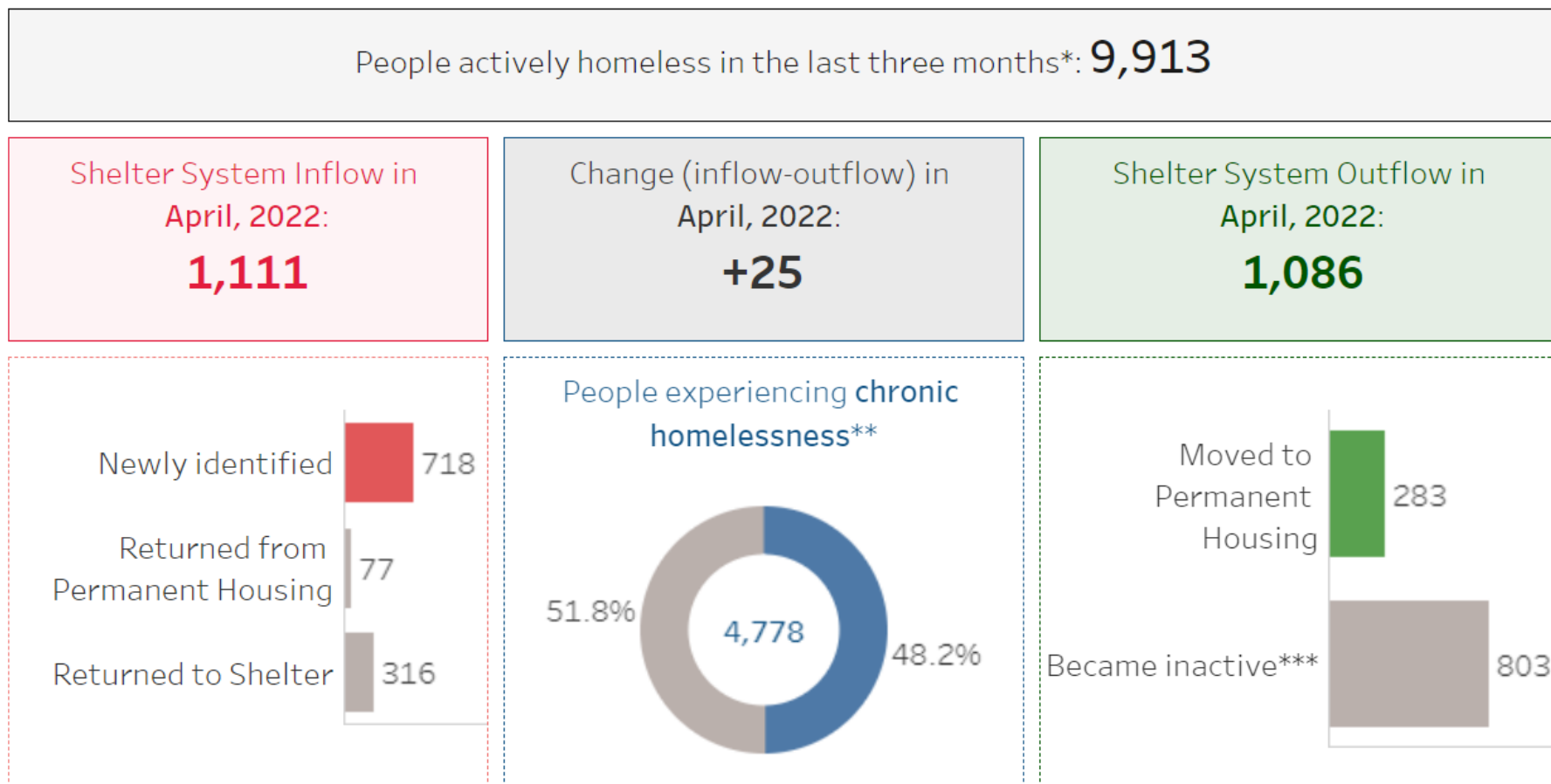
Average nightly occupancy for select months, by refugee status and sector

- Shelter system capacity has increased over the past two years
- Close to 2,000 more people sheltered each night in May 2022 compared to May 2021, a **32%** increase
  - An increase of 840 people in the singles sector or **17%**
  - An increase of 1066 people in the family sector, or **17%**



Retrieved from SMIS  
Data current as of June 2, 2022

# Shelter System Flow: April, 2022

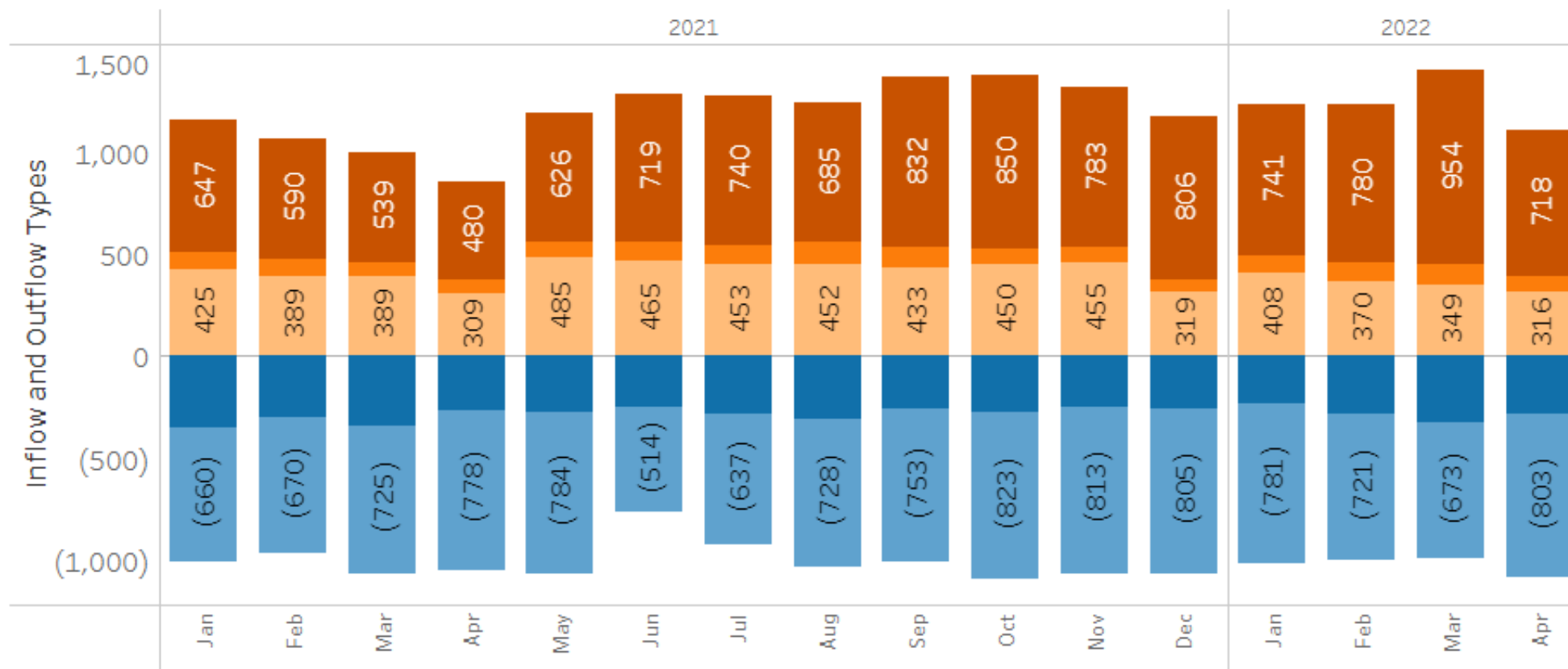


\* Active homelessness refers to people who have used shelter services in the past three months, and have not moved to permanent housing

\*\* Chronic homelessness refers to people who meet one of the following criteria as per the federal definition of chronic homelessness. The person has recorded a minimum of 180 overnight stays in the past year (365 days) or the person has recurrent overnight stays over the past the years with a cumulative duration of at least 546 nights.

\*\*\* Became inactive refers to people who last accessed shelter services three months ago

# Inflow and Outflow



## Color Legend for Detailed Inflow and Outflow each month

- Inflow - Newly Identified
- Inflow - Returned from Permanent Housing
- Inflow - Returned to shelter
- Outflow - Became Inactive
- Outflow - Moved to Permanent Housing

# People supported with City delivered housing programs

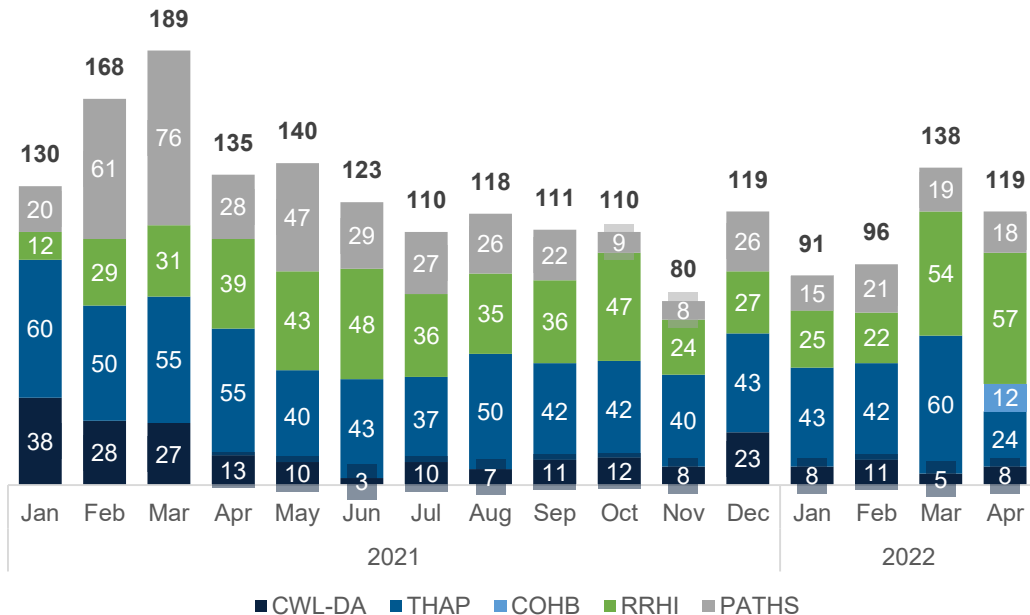
**2163**

People assisted to exit homelessness in 2021 with a housing benefit/support

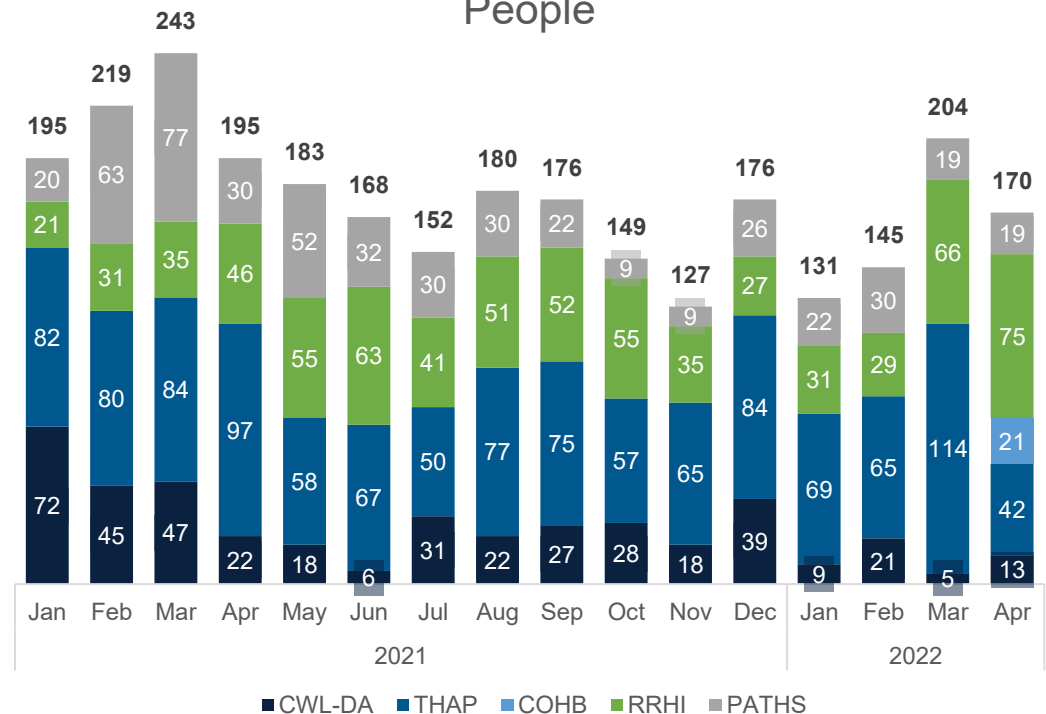
**650**

People assisted to exit homelessness as of April 2022 with a housing benefit/support

Households



People

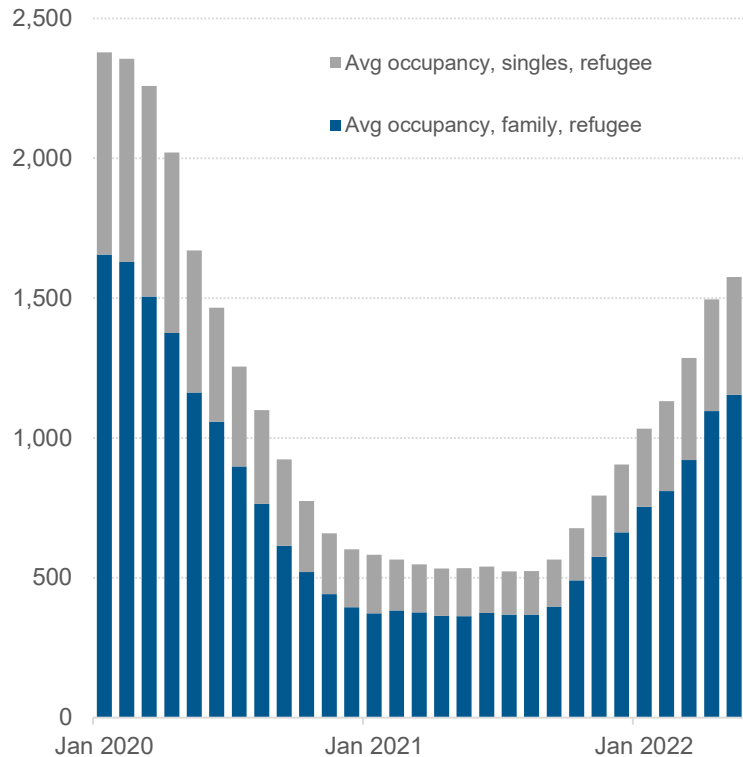


# Occupancy trends for refugees and refugee claimants

## Nightly shelter occupancy

May 30, 2022 1,628

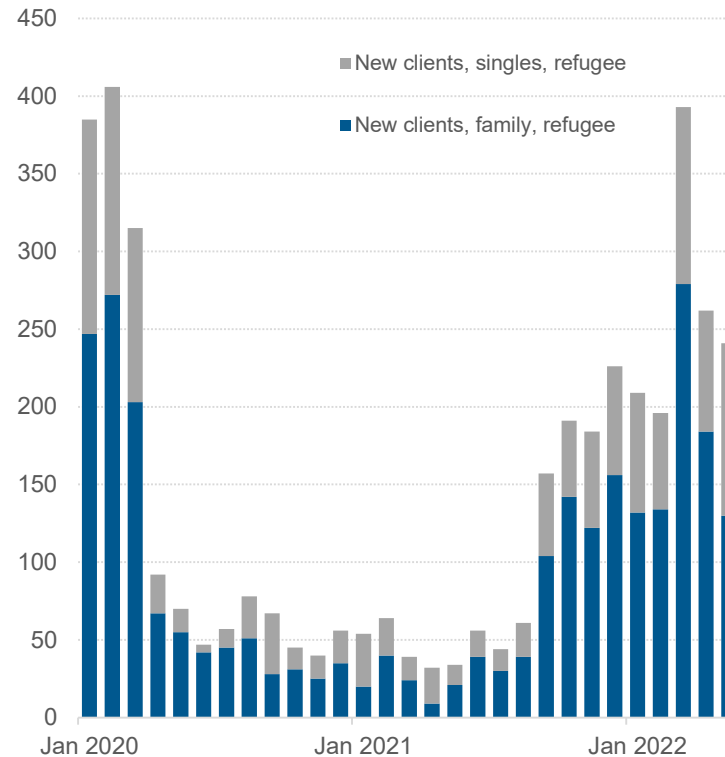
September 1, 2021 537



## Monthly new arrivals

May 2022 241

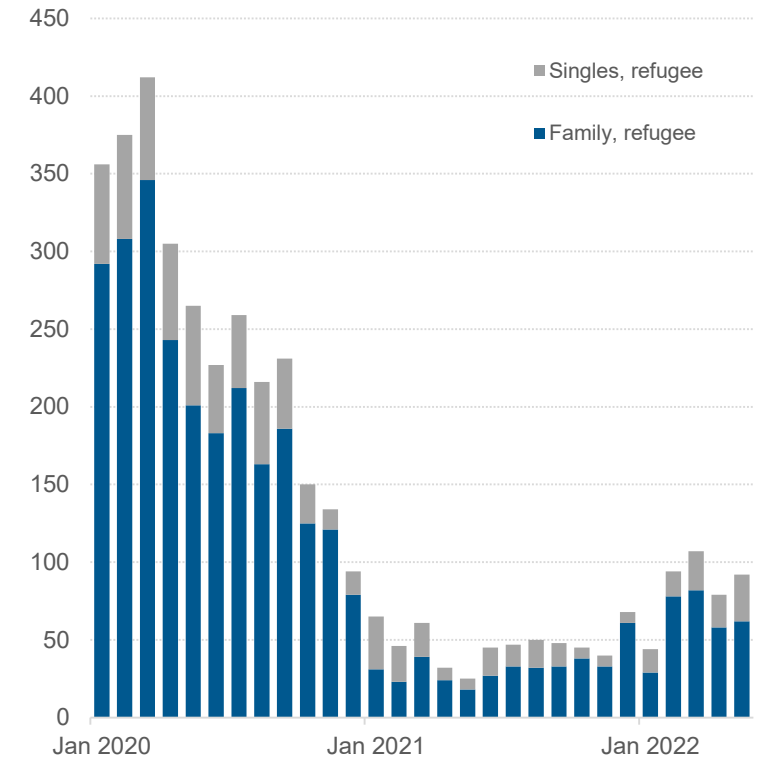
% of new admissions 32%



## Monthly moves to housing

May 2022 92

% of all housing discharges 27%



All counts refer to individuals identified as refugees or refugee claimants on their current program intake.  
Data retrieved from SMIS database, current as of [June 2, 2022](#)

# Increase in refugee occupancy since September has impacts across shelter system

The number of refugees in non-refugee programs in May increased to **446 people**

In early September, 2021, that total had reached a low of **78**

